

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

470

Investigator: Brad MortonPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion No. 2006 - 52218Date: 5/22/2006Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By: **Harry C. Collin**Account Name: Harry C & Arlene J CollinHome: (480) 980-4577Street: [REDACTED]Work:City: Gold CanyonCBR:State: AZ Zip: 85218is:Utility Company: **Gold Canyon Sewer Company**Division: SewerContact Name: [REDACTED]Contact Phone: [REDACTED]Nature of Complaint:

Docket No SW 02519A-06-0015

CRUSH RIDICULOUS FLUSHING FEES!!!

Mr. Morton and Commissioners:

This letter is regarding the Gold Canyon Sewer/Algonquin Power Income Fund's proposed 100% increase to \$70 per month....GCWWTF Case Docket No. SW-02519A-OO-0638. It is difficult to comprehend how any company can justify the current \$35 per month when surrounding communities are paying under \$20 per month. 1/We find this proposed increase ludicrous as many Gold Canyon residents are retired and living on fixed incomes.

Furthermore, this Community was promised by former management that there would be no further increases after the 2003 increase you granted to Gold Canyon Sewer.

It seems perhaps that Algonquin Power Income Fund may have "over" invested a hefty sum to expand their out-dated facilities and "to attempt" the correction of local unpleasant odorous situations.

But--does this give them right to take advantage of a situation where we have no other alternative??? The answer to this questions is

"NO"! There are still odor issues & we shouldn't have to pay for their expansion to a sewer system they chose to over-extend!!!! Your attention to this matter is appreciated.

End of Complaint

Utilities' Response:Investigator's Comments and Disposition:AZ CORP COMMISSION
DOCUMENT CONTROL

2006 MAY 23 P 3:00

RECEIVED

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

May 22, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

¶Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

¶The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

¶Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

¶Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

¶Sincerely,

¶Bradley G. Morton
¶Public Utilities Consumer Analyst II
¶Utilities Division
End of Comments

Date Completed: 5/22/2006

Opinion No. 2006 - 52218

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days

Opinion **No.** 2006 - 52253**Date:** 5/23/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:** Robert

Smith

Account Name: Robert & Sandra Smith**Home:** [REDACTED]**Street:** [REDACTED] d**Work:****City:** Gold Canyon**CBR:****State:** AZ **Zip:** 85218**is:**

Utility Company: Gold Canyon Sewer Company**Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No SW 02519A-06-0015

CRUSH RIDICULOUS FLUSHING FEES!!!

Mr. Morton and Commissioners:

This letter is regarding the Gold Canyon Sewer/Algonquin Power Income Fund's proposed 100% increase to \$70 per month....GCWWTF Case Docket No. SW-02519A-00-0638. It is difficult to comprehend how any company can justify the current \$35 per month when surrounding communities are paying under \$20 per month. 1/We find this proposed increase ludicrous as many Gold Canyon residents are retired and living on fixed incomes. Furthermore, this Community was promised by former management that there would be no further increases after the 2003 increase you granted to Gold Canyon Sewer.

It seems perhaps that Algonquin Power Income Fund may have "over" invested a hefty sum to expand their out-dated facilities and "to attempt" the correction of local unpleasant odorous situations. But---does this give them right to take advantage of a situation where we have no other alternative??? The answer to this questions is "NO"! There are still odor issues & we shouldn't have to pay for their expansion to a sewer system they chose to over-extend!!!! Your attention to this matter is appreciated.

End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

May 23, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

¶Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

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¶Sincerely,
¶Bradley G. Morton
¶Public Utilities Consumer Analyst
¶Utilities Division
End of Comments

Date Completed:

Opinion No. 2006 - 52253

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion **No.** 2006 - 52235

Date: 5/23/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Steve

Rittof Jr

Account Name: Steve & Cathy Rittof Jr

Home: (480) 000-0000

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ **Zip:** 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: Mike [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No SW 02519A-06-0015

Complaint against Gold Canyon Sewer Company

Mr. Jeff Hatch-Miller
Mr. William Mundell
Mr. Marc Spitzer
Mr. Mike Gleason
Ms. Krisin Mayes

I purchased a home in Peralta Trails, Gold Canyon Arizona in March 2005. Since I am a few years short of retirement I can only spend a couple of months a year in Arizona until I retire. The home sits empty 10 months out of the year.

My concern at this time is that Gold Canyon Sewer Company is seeking a 101% rate increase. I realize costs to maintain this home will rise but doubling the cost of sewer is ridiculous, especially after they assured us their would not be a rate increase related to their upgrades. NO one gets that kind of raise in the working world.

Limited income at retirement + rising costs will be a determining factor as to whether I can keep my home or not, so I ask you to deny Gold Canyon Sewer Company's request for such a high increase. Maybe monthly sewer rates could be tied into month water use. That way the more or less water you use the more or less sewer you pay. This would definitely help people in my situation and also elderly people that may not use as much water as a young family.

Steve Rittof Jr.
[REDACTED]
Gold Canyon, Arizona
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

May 23, 2006

RE: GOLD CANYON SEWER COMPANY

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¶Sincerely,
¶Bradley G. Morton
¶Public Utilities Consumer Analyst
¶Utilities Division
End of Comments

Date Completed: 5/23/2006

Opinion No. 2006 - 52235

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** (0 [REDACTED])**Priority:** Respond Within Five Days**Opinion** **No.** 2006 - 52251**Date:** 5/23/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:** Robert A. Vogt**Account Name:** Robert A. Vogt**Home:** [REDACTED]**Street:** [REDACTED]**Work:****City:** Gold Canyon**CBR:****State:** AZ **Zip:** 85218**is:****Utility Company:** Gold Canyon Sewer Company**Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No SW 02519A-06-0015

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It seems perhaps that Algonquin Power Income Fund may have "over" invested a hefty sum to expand their out-dated facilities and "to attempt" the correction of local unpleasant odorous situations. But---does this give them right to take advantage of a situation where we have no other alternative??? The answer to this questions is "NO"!

There are still odor issues & we shouldn't have to pay for their expansion to a sewer system they chose to over-extend!!!! Your attention to this matter is appreciated.

End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

May 23, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

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¶Bradley G. Morton
¶Public Utilities Consumer Analyst
¶Utilities Division
End of Comments

Date Completed: 5/23/2006

Opinion No. 2006 - 52251

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion** **No.** 2006 - 52255**Date:** 5/23/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:****Ed****Bode****Account Name:**

Ed & Joanne Bode

Home: [REDACTED]**Street:**

[REDACTED]

Work:**City:**

Gold Canyon

CBR:**State:**AZ **Zip:** 85218**is:****Utility Company.** **Gold Canyon Sewer Company****Division:**

Sewer

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]**Nature of Complaint:**

Docket No SW 02519A-06-0015

CRUSH RIDICULOUS FLUSHING FEES!!!

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There are still odor issues & we shouldn't have to pay for their expansion to a sewer system they chose to over-extend!!!! Your attention to this matter is appreciated.

End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

May 23, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

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¶Sincerely,
¶Bradley G. Morton
¶Public Utilities Consumer Analyst
¶Utilities Division
End of Comments

Date Completed: 5/23/2006

Opinion No. 2006 - 52255

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion** **No.** 2006 - 52254**Date:** 5/23/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:** Janice S

Miller

Account Name: Janice S. Miller**Home:** [REDACTED]**Street:** [REDACTED]**Work:****City:** Gold Canyon**CBR:****State:** AZ **Zip:** 85218**is:****Utility Company:** Gold Canyon Sewer Company**Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No SW 02519A-06-0015

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There are still odor issues & we shouldn't have to pay for their expansion to a sewer system they chose to over-extend!!!! Your attention to this matter is appreciated.

End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

May 23, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

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☐☐☐☐☐ Sincerely,
☐☐☐☐☐ Bradley G. Morton
☐☐☐☐☐ Public Utilities Consumer Analyst
☐☐☐☐☐ Utilities Division
End of Comments

Date Completed: 5/23/2006

Opinion No. 2006 - 52254

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2006 - 52256

Date: 5/23/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Ruth

Hagan

Account Name:

Ruth Hagan

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Gold Canyon

CBR:

State:

AZ Zip: 85218

is:

Utility Company:

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No SW 02519A-06-0015

CRUSH RIDICULOUS FLUSHING FEES!!!

Mr. Morton and Commissioners:

This letter is regarding the Gold Canyon Sewer/Algonquin Power Income Fund's proposed 100% increase to \$70 per month....GCWWTF Case Docket No. SW-02519A-00-0638. It is difficult to comprehend how any company can justify the current \$35 per month when surrounding communities are paying under \$20 per month. 1/We find this proposed increase ludicrous as many Gold Canyon residents are retired and living on fixed incomes. Furthermore, this Community was promised by former management that there would be no further increases after the 2003 increase you granted to Gold Canyon Sewer.

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End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

May 23, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

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UTILITY COMPLAINT FORM

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¶Public Utilities Consumer Analyst
¶Utilities Division
End of Comments

Date Completed: 5/23/2006

Opinion No. 2006 - 52256

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** (602) 342-0638**Fax:** (602) 342-2125**Priority:** Respond Within Five Days**Opinion** **No.** 2006 - 52237**Date:** 5/23/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:** Hazen**Barnard****Account Name:** Hazen & Sondra Barnard**Home:** [REDACTED]**Street:** [REDACTED]**Work:****City:** Gold Canyon**CBR:****State:** AZ **Zip:** 85218**is:****Utility Company:** Gold Canyon Sewer Company**Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No SW 02519A-06-0015

Mr. Brad Morton and Commissioners
Arizona Corporation Commission
1200 W. Washington St.
Phoenix, Arizona 85007

COMPLAINT

Re: GCWWTF case docket #SW-0219A-00-0638

Dear Commissioners:

This letter is regarding the Gold Canyon Sewer Algonquin Power Income Funds proposed 100% increase to \$70.00 per month for sewer service in our Mt. Brook Community.

We both do not understand how any company can justify the current increase of \$35.00 per month over the present charge. Mt. Brook Village residents were promised by former management that there would be no additional increase after the 2003 increase granted Gold Canyon Sewer.

It is apparent that Algonquin Power Income Fund has invested way above to expand their old facilities in an attempt to correct a local unpleasant odor (the odor is still there).

We should not have to pay for a sewer system that has been installed at an impossible cost at the discretion of new owners who seem to want to immediately pay off their debt. Your help in this matter will be appreciated.

Sincerely,
Gold Canyon property owners,

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Hazen and Sondra Barnard
7402 E. Desert Spoon Ln.
Gold Canyon, AZ 85218
Telephone: 480-982-3558
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

May 23, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

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¶Public Utilities Consumer Analyst
¶Utilities Division
End of Comments

Date Completed: 5/23/2006

Opinion No. 2006 - 52237

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 52236

Date: 5/23/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Jane M.

Roth

Account Name: Jane M. Roth

Home: (480) 000-0000

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ **Zip:** 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No SW 02519A-06-0015

May 10, 2006

Arizona Corporate Commission
1200 W. Washington St.
Phoenix, AZ 85007
ATTN: Marc Spitzer

RE: Gold Canyon Sewer Company COMPLAINT

Gentlemen:

I have recently learned that Gold Canyon Sewer Company (GCSC) wants to double, and then some, our monthly sewer rate from \$35.00/month to more than \$70.00/month. I am writing to CCOMPLAIN about such an increase.

I am a widow on a fixed income who is already facing higher monthly expenses. However, those other companies did not sock me with doubling the expense of electricity, water, telephone, etc.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

May 23, 2006

RE: GOLD CANYON SEWER COMPANY

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

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¶Utilities Division
End of Comments

Date Completed: 5/23/2006

Opinion No. 2006 - 52236

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** (602) 543-1234**Fax:** (602) 543-1234**Priority:** Respond Within Five Days**Opinion** **No.** 2006 - 52252**Date:** 5/23/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:** Robert

Solosth

Account Name: Robert Solosth**Home:** (602) 543-1234**Street:** [REDACTED]**Work:****City:** Gold Canyon**CBR:****State:** AZ **Zip:** 85218**Is:****Utility Company:** Gold Canyon Sewer Company**Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** (602) 543-1234**Nature of Complaint:**

Docket No SW 02519A-06-0015

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End of Complaint

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May 23, 2006

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¶Utilities Division
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Date Completed: 5/23/2006

Opinion No. 2006 - 52252

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days

Opinion **No.** 2006 - 52239**Date:** 5/23/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:** Roy

Crawley

Account Name: Roy W. Crawley**Home:** [REDACTED]**Street:** [REDACTED]**Work:****City:** Gold Canyon**CBR:****State:** AZ **Zip:** 85218**is:**

Utility Company: Gold Canyon Sewer Company**Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No SW 02519A-06-0015

CRUSH RIDICULOUS FLUSHING FEES!!!

Mr. Morton and Commissioners:

This letter is regarding the Gold Canyon Sewer/Algonquin Power Income Fund's proposed 100% increase to \$70 per month....GCWWTF Case Docket No. SW-02519A-00-0638. It is difficult to comprehend how any company can justify the current \$35 per month when surrounding communities are paying under \$20 per month. 1/We find this proposed increase ludicrous as many Gold Canyon residents are retired and living on fixed incomes. Furthermore, this Community was promised by former management that there would be no further increases after the 2003 increase you granted to Gold Canyon Sewer.

It seems perhaps that Algonquin Power Income Fund may have "over" invested a hefty sum to expand their out-dated facilities and "to attempt" the correction of local unpleasant odorous situations. But---does this give them right to take advantage of a situation where we have no other alternative??? The answer to this questions is "NO"! There are still odor issues & we shouldn't have to pay for their expansion to a sewer system they chose to over-extend!!!! Your attention to this matter is appreciated.

End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

May 23, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

☐ Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

☐ The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

☐ Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

☐ Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

☐☐☐☐☐ Sincerely,
☐☐☐☐☐ Bradley G. Morton
☐☐☐☐☐ Public Utilities Consumer Analyst
☐☐☐☐☐ Utilities Division
End of Comments

Date Completed: 5/23/2006

Opinion No. 2006 - 52239

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days

Opinion **No.** 2006 - 52238**Date:** 5/23/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:** Marion

Valburg

Account Name: Marion & Marie Valburg**Home:** (480) 000-0000**Street:** [REDACTED]**Work:****City:** Gold Canyon**CBR:****State:** AZ **Zip:** 85218**is:**

Utility Company: Gold Canyon Sewer Company**Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No SW 02519A-06-0015

Marion & Marie Valburg
[REDACTED]

Gold Canyon, AZ 85218

May 10, 2006

Corporation Commission, Utilities Division

Docket# SW-02519A-06-0015

RE: Gold Canyon Sewer request for a Rate increase:

As a resident of Gold Canyon I would like to register a protest against the proposed rate increase. There has not been an increase of service that would justify a rate increase of this magnitude. A small increase might be in order. Also the odor from the treatment plant has not been eliminated as promised!!

Sincerely,

Marion + Marie Valburg
[REDACTED]

Gold Canyon AZ 85218

End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

May 23, 2006

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¶Sincerely,
¶Bradley G. Morton
¶Public Utilities Consumer Analyst
¶Utilities Division
End of Comments

Date Completed: 5/23/2006

Opinion No. 2006 - 52238
